

Julius Bär

SYSTEM REQUIREMENTS

Minimum requirements

Operating System

Windows® 7 or higher
Mac OS X 10.6 or higher

Screen Resolution

1024 x 768 pixels
recommended: 1280 x 1024 pixels

Tablet

7 inch
recommended: 10 inch or higher

Internet Connection

Modem
recommended: 4G or ADSL

Browser

PC or Notebook:

Firefox® 52 or higher
Google Chrome® 57 or higher
Microsoft Edge® 13 or higher (only for Windows 10)

Tablet:

Apple Safari® 10 with IOS or higher
Google Chrome® 57 or higher

Adobe Reader® X or higher

Please note:

For each of the listed browsers, the current or previous browser version is supported. The Internet Explorer® and older versions hereof are only partially supported. This may lead to problems in the page views.

Configuration

Activate Java Script
Enable Windows Pop-ups
Accept Cookies

Remarks

- Support of „drag & drop“ und „double click“ on mobile devices
- Use standard Microsoft® or Apple® Firewall-Settings
- Saving the PIN and Token Number is not recommended as this may lead to problems during the log-in procedure
- Direct internet link for all devices is: <https://ebanking.juliusbaer.eu>