Julius Bär

SECOND PAYMENT SERVICES DIRECTIVE (PSD2)
PUBLICATION OF STATISTICS / Q3 2026

FOR THE PURPOSE OF ART.32(4) OF THE RTS

Availability & performance of the dedicated interfaces (GL2.2 – GL 2.3)
Availability & performance of the interface made available to our PSUs (GL 3.1)

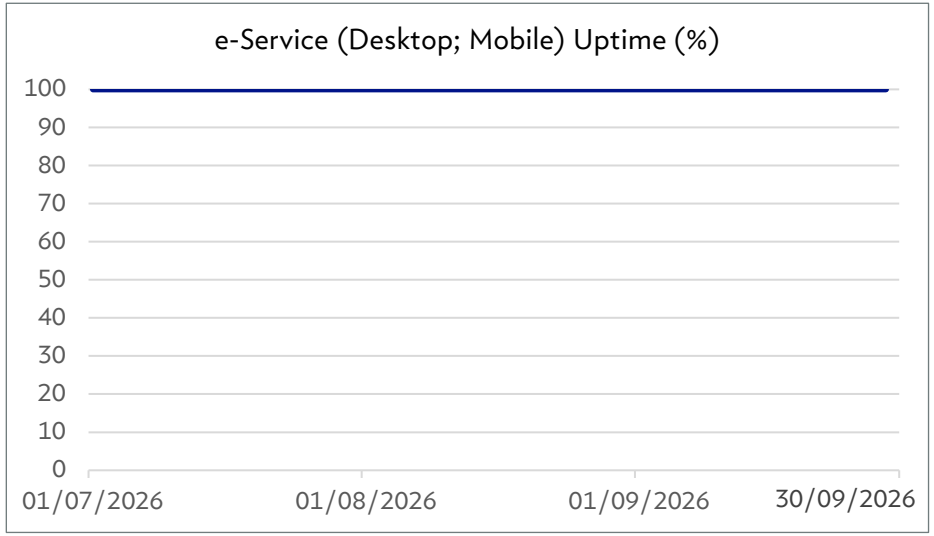


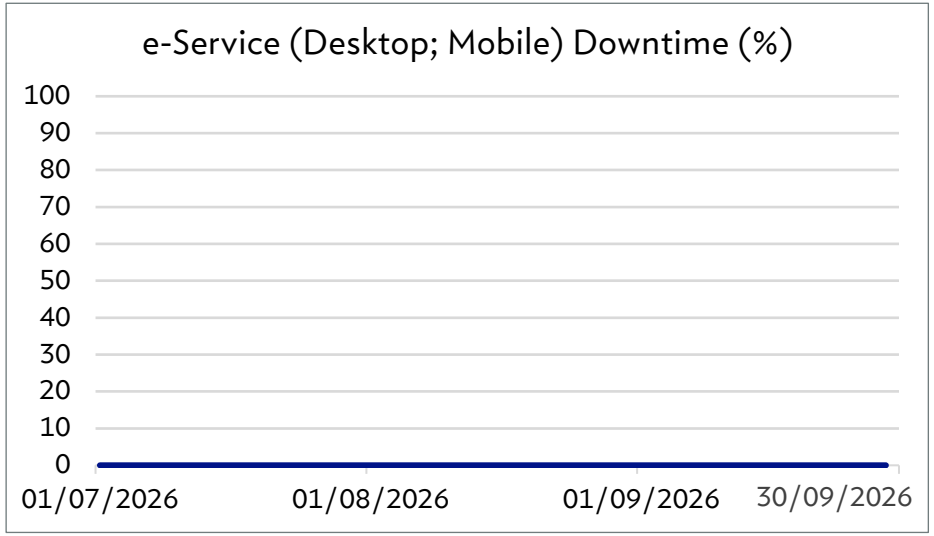
AVAILABILITY STATISTICS

PAYMENT SERVICES USER (PSU) INTERFACE

Statistics

Please consider below statistics referring to the wide usage for the period 01.07.2026 – 30.09.2026.





Uptime: The total time in seconds for each day when any element of the e-Service interface is accessible by the customer.
This is calculated as 100% (equal to a 24-hour day) minus the total percentage downtime for each day.

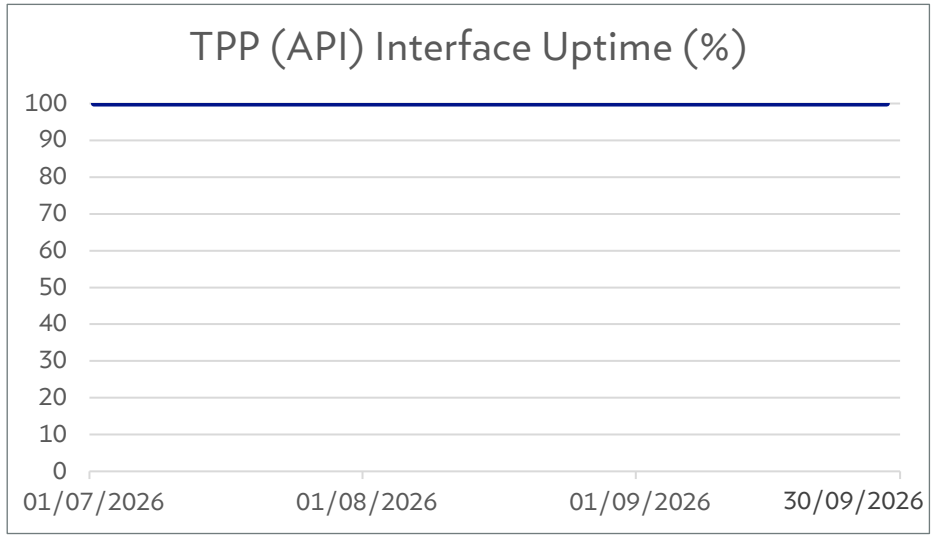
Downtime: The total time in seconds for each day when any element of the e-Service interface is not accessible by the customer.

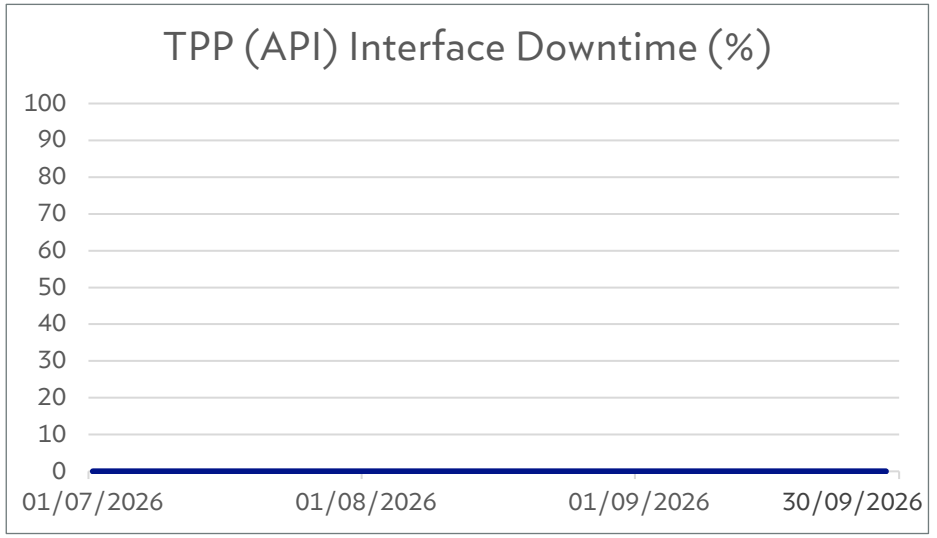
AVAILABILITY STATISTICS

DEDICATED INTERFACE

Statistics

Please consider below statistics referring to the wide usage for the period 01.07.2026 – 30.09.2026.





Uptime: The total time in seconds for each day when any element of the dedicated interface is accessible by the user.
This is calculated as 100% (equal to a 24-hour day) minus the total percentage downtime for each day.

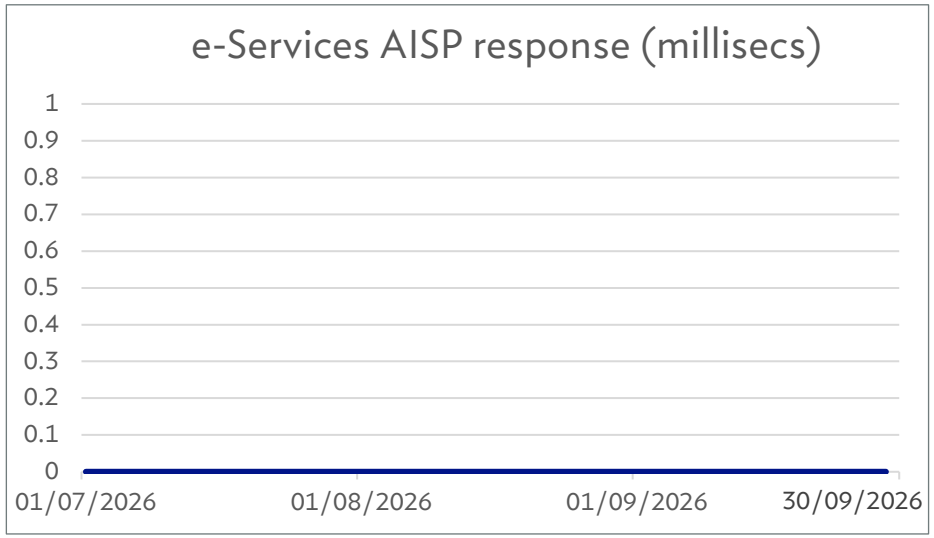
Downtime: The total time in seconds for each day when any element of the dedicated interface is not accessible by the user.

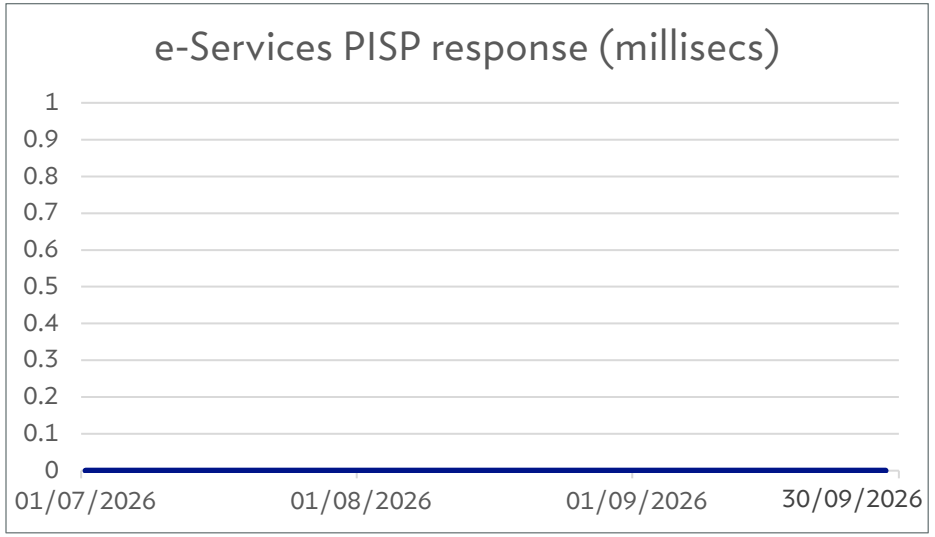
PERFORMANCE STATISTICS

PAYMENT SERVICES USER (PSU) INTERFACE

Statistics

Please consider below statistics referring to the daily average response time in milliseconds of the Account Information and Payment Initiation services recorded during the period 01.07.2026 – 30.09.2026.





AISP response: Daily average response time taken per request (in milliseconds), for the ASPSP to provide to the account information service provider (AISP) all the information requested in accordance with article 66(4)(b) of PSD2 and article 36(1)(b) of the SCA RTS.
PISP response: Daily average response time taken per request (in milliseconds), for the ASPSP to provide to the payment initiation service provider (PISP) all the information requested in accordance with article 36(1)(a) of the SCA RTS.

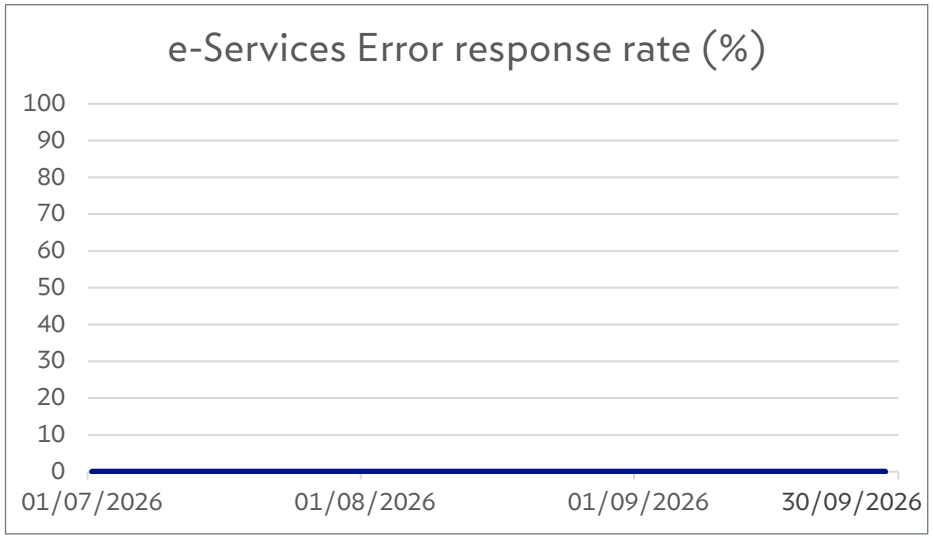
**Note: The performance statistics show "0" as are yet to be implemented; expected during 2026.*

PERFORMANCE STATISTICS

PAYMENT SERVICES USER (PSU) INTERFACE

Statistics

Please consider below statistics referring to the daily response rate recorded during the period 01.07.2026 – 30.09.2026.



Daily error response rate: the number of error messages concerning errors attributable to the ASPSP sent by the ASPSP to the PISPs & AISPs in accordance with article 36(2) of the RTS per day, divided by the number of requests received by the ASPSP from AISPs & PISPs.

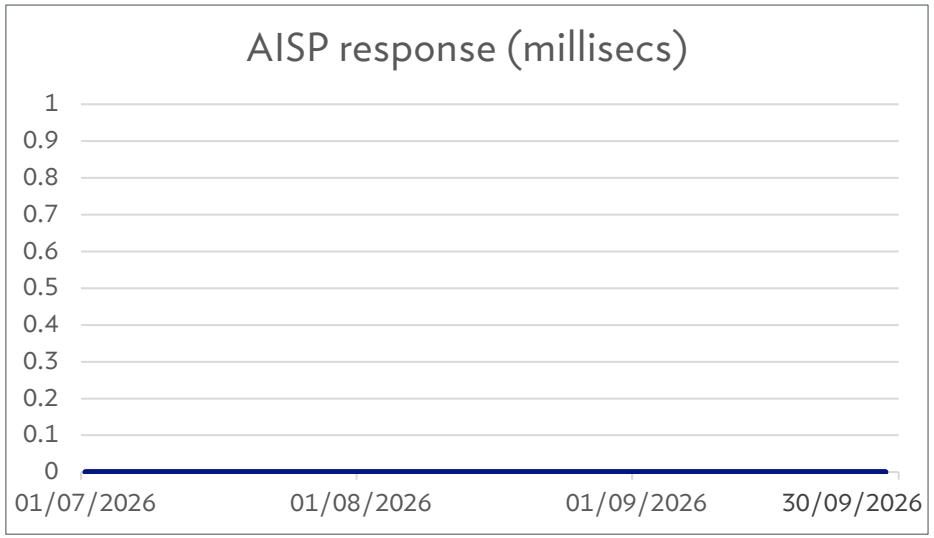
**Note: The performance statistics show "0" as are yet to be implemented; expected during 2026.*

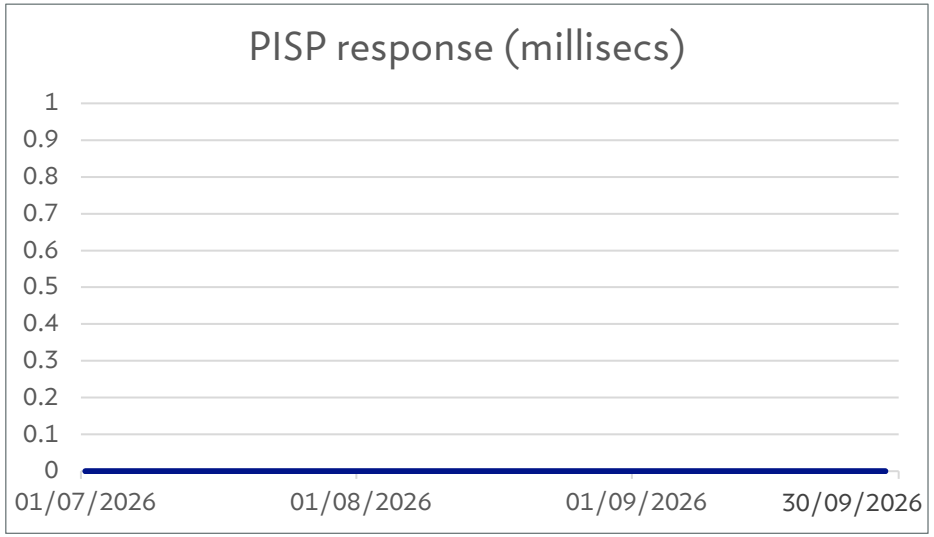
PERFORMANCE STATISTICS

DEDICATED INTERFACE

Statistics

Please consider below statistics referring to the daily average response time in milliseconds of the Account Information and Payment Initiation services recorded during the period 01.07.2026 – 30.09.2026.





AISP response: Daily average response time taken per request (in milliseconds), for the ASPSP to provide to the account information service provider (AISP) all the information requested in accordance with article 66(4)(b) of PSD2 and article 36(1)(b) of the SCA RTS.

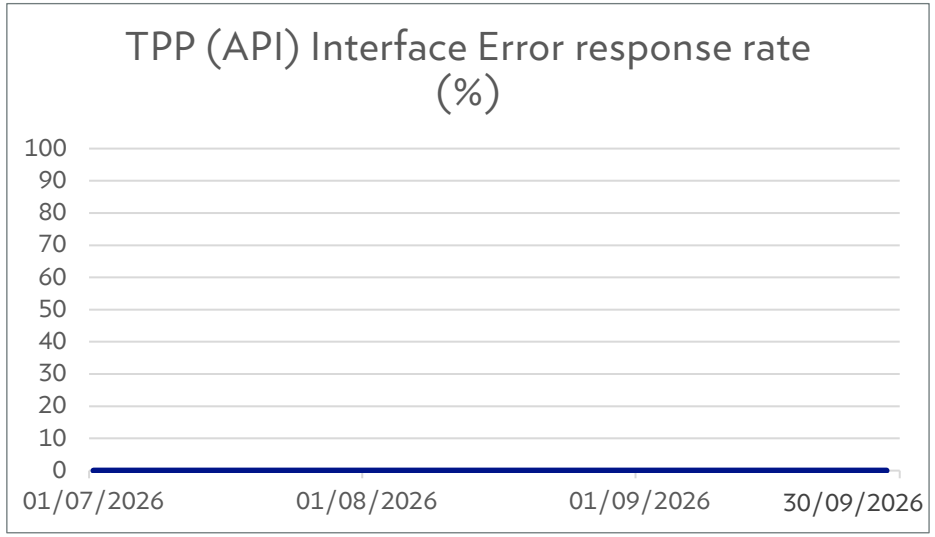
PISP response: Daily average response time taken per request (in milliseconds), for the ASPSP to provide to the payment initiation service provider (PISP) all the information requested in accordance with article 36(1)(a) of the SCA RTS.

PERFORMANCE STATISTICS

DEDICATED INTERFACE

Statistics

Please consider below statistics referring to the daily response rate recorded during the period 01.04.2026 – 30.06.2026.



Daily error response rate: the number of error messages concerning errors attributable to the ASPSP sent by the ASPSP to the PISPs & AISPs in accordance with article 36(2) of the RTS per day, divided by the number of requests received by the ASPSP from AISPs & PISPs.

AVAILABILITY & PERFORMANCE STATISTICS

RAW DATA (01.07.2026 – 30.09.2026)

	PSU interface (e-Services)					Dedicate Interface TPP (API)				
	Uptime	Downtime	AISP response	PISP response	Error response rate (%)	Uptime	Downtime	AISP response	PISP response	Error response rate (%)
Date	%	%	millisecs	millisecs	%	%	%	millisecs	millisecs	%
01/07/2026	100	0	0	0	0	100	0	0	0	0
02/07/2026	100	0	0	0	0	100	0	0	0	0
03/07/2026	100	0	0	0	0	100	0	0	0	0
04/07/2026	100	0	0	0	0	100	0	0	0	0
05/07/2026	100	0	0	0	0	100	0	0	0	0
06/07/2026	100	0	0	0	0	100	0	0	0	0
07/07/2026	100	0	0	0	0	100	0	0	0	0
08/07/2026	100	0	0	0	0	100	0	0	0	0
09/07/2026	100	0	0	0	0	100	0	0	0	0
10/07/2026	100	0	0	0	0	100	0	0	0	0
11/07/2026	100	0	0	0	0	100	0	0	0	0
12/07/2026	100	0	0	0	0	100	0	0	0	0
13/07/2026	100	0	0	0	0	100	0	0	0	0
14/07/2026	100	0	0	0	0	100	0	0	0	0
15/07/2026	100	0	0	0	0	100	0	0	0	0
16/07/2026	100	0	0	0	0	100	0	0	0	0
17/07/2026	100	0	0	0	0	100	0	0	0	0
18/07/2026	100	0	0	0	0	100	0	0	0	0
19/07/2026	100	0	0	0	0	100	0	0	0	0
20/07/2026	100	0	0	0	0	100	0	0	0	0
21/07/2026	100	0	0	0	0	100	0	0	0	0
22/07/2026	100	0	0	0	0	100	0	0	0	0
23/07/2026	100	0	0	0	0	100	0	0	0	0
24/07/2026	100	0	0	0	0	100	0	0	0	0
25/07/2026	100	0	0	0	0	100	0	0	0	0
26/07/2026	100	0	0	0	0	100	0	0	0	0
27/07/2026	100	0	0	0	0	100	0	0	0	0
28/07/2026	100	0	0	0	0	100	0	0	0	0
29/07/2026	100	0	0	0	0	100	0	0	0	0
30/07/2026	100	0	0	0	0	100	0	0	0	0
31/07/2026	100	0	0	0	0	100	0	0	0	0

AVAILABILITY & PERFORMANCE STATISTICS

RAW DATA (01.07.2026 – 30.09.2026)

	PSU interface (e-Services)					Dedicate Interface TPP (API)				
	Uptime	Downtime	AISP response	PISP response	Error response rate (%)	Uptime	Downtime	AISP response	PISP response	Error response rate (%)
Date	%	%	millisecs	millisecs	%	%	%	millisecs	millisecs	%
01/08/2026	100	0	0	0	0	100	0	0	0	0
02/08/2026	100	0	0	0	0	100	0	0	0	0
03/08/2026	100	0	0	0	0	100	0	0	0	0
04/08/2026	100	0	0	0	0	100	0	0	0	0
05/08/2026	100	0	0	0	0	100	0	0	0	0
06/08/2026	100	0	0	0	0	100	0	0	0	0
07/08/2026	100	0	0	0	0	100	0	0	0	0
08/08/2026	100	0	0	0	0	100	0	0	0	0
09/08/2026	100	0	0	0	0	100	0	0	0	0
10/08/2026	100	0	0	0	0	100	0	0	0	0
11/08/2026	100	0	0	0	0	100	0	0	0	0
12/08/2026	100	0	0	0	0	100	0	0	0	0
13/08/2026	100	0	0	0	0	100	0	0	0	0
14/08/2026	100	0	0	0	0	100	0	0	0	0
15/08/2026	100	0	0	0	0	100	0	0	0	0
16/08/2026	100	0	0	0	0	100	0	0	0	0
17/08/2026	100	0	0	0	0	100	0	0	0	0
18/08/2026	100	0	0	0	0	100	0	0	0	0
19/08/2026	100	0	0	0	0	100	0	0	0	0
20/08/2026	100	0	0	0	0	100	0	0	0	0
21/08/2026	100	0	0	0	0	100	0	0	0	0
22/08/2026	100	0	0	0	0	100	0	0	0	0
23/08/2026	100	0	0	0	0	100	0	0	0	0
24/08/2026	100	0	0	0	0	100	0	0	0	0
25/08/2026	100	0	0	0	0	100	0	0	0	0
26/08/2026	100	0	0	0	0	100	0	0	0	0
27/08/2026	100	0	0	0	0	100	0	0	0	0
28/08/2026	100	0	0	0	0	100	0	0	0	0
29/08/2026	100	0	0	0	0	100	0	0	0	0
30/08/2026	100	0	0	0	0	100	0	0	0	0
31/08/2026	100	0	0	0	0	100	0	0	0	0

AVAILABILITY & PERFORMANCE STATISTICS

RAW DATA (01.07.2026 – 30.09.2026)

	PSU interface (e-Services)					Dedicate Interface TPP (API)				
	Uptime	Downtime	AISP response	PISP response	Error response rate (%)	Uptime	Downtime	AISP response	PISP response	Error response rate (%)
Date	%	%	millisecs	millisecs	%	%	%	millisecs	millisecs	%
01/09/2026	100	0	0	0	0	100	0	0	0	0
02/09/2026	100	0	0	0	0	100	0	0	0	0
03/09/2026	100	0	0	0	0	100	0	0	0	0
04/09/2026	100	0	0	0	0	100	0	0	0	0
05/09/2026	100	0	0	0	0	100	0	0	0	0
06/09/2026	100	0	0	0	0	100	0	0	0	0
07/09/2026	100	0	0	0	0	100	0	0	0	0
08/09/2026	100	0	0	0	0	100	0	0	0	0
09/09/2026	100	0	0	0	0	100	0	0	0	0
10/09/2026	100	0	0	0	0	100	0	0	0	0
11/09/2026	100	0	0	0	0	100	0	0	0	0
12/09/2026	100	0	0	0	0	100	0	0	0	0
13/09/2026	100	0	0	0	0	100	0	0	0	0
14/09/2026	100	0	0	0	0	100	0	0	0	0
15/09/2026	100	0	0	0	0	100	0	0	0	0
16/09/2026	100	0	0	0	0	100	0	0	0	0
17/09/2026	100	0	0	0	0	100	0	0	0	0
18/09/2026	100	0	0	0	0	100	0	0	0	0
19/09/2026	100	0	0	0	0	100	0	0	0	0
20/09/2026	100	0	0	0	0	100	0	0	0	0
21/09/2026	100	0	0	0	0	100	0	0	0	0
22/09/2026	100	0	0	0	0	100	0	0	0	0
23/09/2026	100	0	0	0	0	100	0	0	0	0
24/09/2026	100	0	0	0	0	100	0	0	0	0
25/09/2026	100	0	0	0	0	100	0	0	0	0
26/09/2026	100	0	0	0	0	100	0	0	0	0
27/09/2026	100	0	0	0	0	100	0	0	0	0
28/09/2026	100	0	0	0	0	100	0	0	0	0
29/09/2026	100	0	0	0	0	100	0	0	0	0
30/09/2026	100	0	0	0	0	100	0	0	0	0

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