

Julius Bär

E-SERVICE INDIA – USER GUIDE

WWW.JULIUSBAER.IN

INTRODUCTION

WELCOME TO THE JULIUS BAER E-SERVICE INDIA

Julius Baer e-Service India gives you convenient and secure access to your financial information anytime, anywhere.

This user guide describes the main functionalities of the platform and helps you to get started.

Should you have any questions regarding Julius Baer e-Service India or need assistance to use the service, we are here to help. Simply call our dedicated service helpline – our specialists will be happy to be of assistance.

JULIUS BAER SERVICE CENTRE:

Opening hours: Monday to Friday, 9.00 a.m. to 6.00 p.m. (IST)

Telephone number: +91 22 61760600

E-mail ID: edeskindia@juliusbaer.com

FAQs: For detailed FAQs please visit www.juliusbaer.in

MAIN FUNCTIONALITIES

Julius Baer e-Service India offers a comprehensive range of services to make your online banking experience easy and enjoyable.

MENU OPTIONS

- **Dashboard:** Get a snapshot of your financial information
- **Portfolio:** View your current portfolio holdings
- **Analysis:** Details on asset allocation and portfolio performance
- **Report:** Provides electronic copies of your contract notes, annexures to contract notes and margin statement

MESSAGES

Account-specific messages sent by your relationship manager and general messages sent on a firm level can be viewed.

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LOGIN

Julius Baer e-Service India is optimised for desktop, laptop, and tablet computers.

For the first-time login you will require:

- ① Welcome letter – which will contain your user ID and the first time password/initial password (as part of the welcome kit)
- ② QR-code (sent in a separate communication)
- ③ E-Code App

Key facts about the e-Code App

- The e-Code App is an easy-to-use remote app installed on your portable device.
- With the e-Code App, you can generate a 'One time password (OTP)'.
- As the third security step, you need to enter the OTP every time you log in to the Julius Baer e-Service India website after entering the login ID and the password.

Installation of the e-Code App:

Install the Julius Baer e-Code Asia App from the App store:

- ① Open the App store (Apple App Store, Google Play, etc.) on your mobile device.
- ② Enter the search criterion 'e-Code' or 'Julius Baer' and press **Search**.
- ③ Install the e-Code App on your mobile device.



Activation of e-Code App

- ① Open the now installed e-Code App and accept the end-user licence agreement displayed on your screen.
- ② Take the QR-code that you received. Activate the e-Code App by scanning the QR-code with the camera of your portable device. Alternatively, you can activate the e-Code App manually. To do so, enter the serial number and the activation code on your mobile device.

Please note: You will be prompted to allow the e-Code App access to certain resources on your portable device (e.g. access to camera).

Set e-Code App password

After the successful activation, you can set a password if you wish. Please memorise your password as you need to enter it every time you want to open the e-Code App:

- ① Enter your new password.
- ② Repeat your input for confirmation.
- ③ Press **Save**.

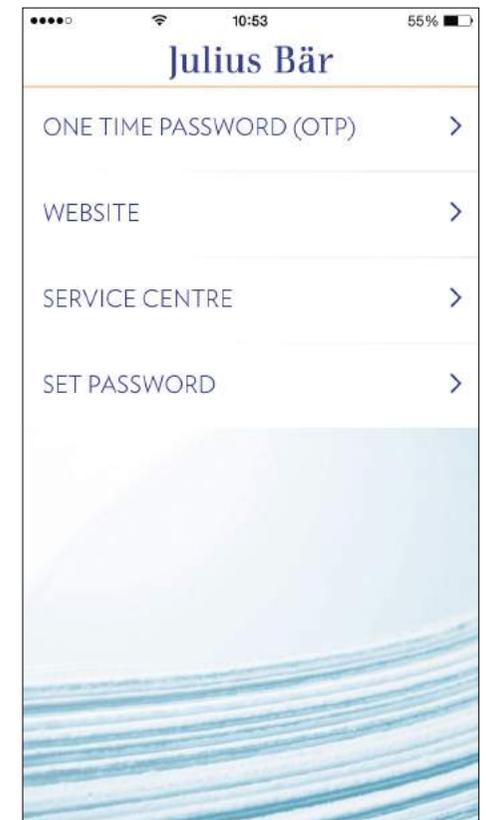
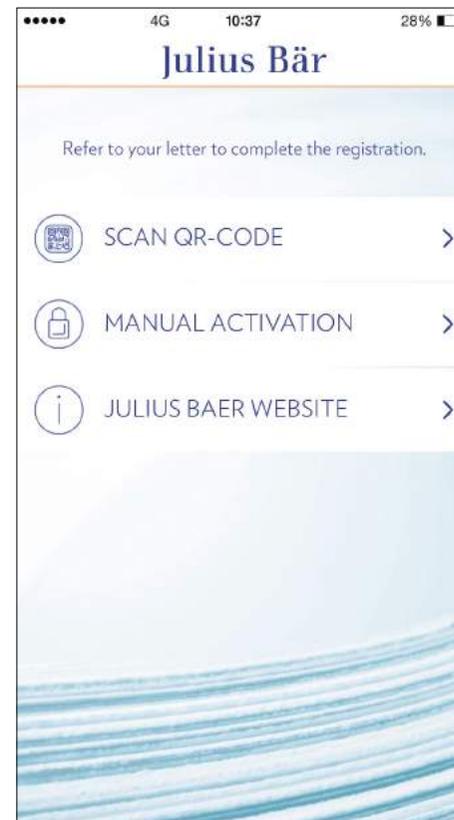
Use e-Code App without a password

If you do not want to protect your e-Code App with an additional password, simply press **Skip** after activating the e-Code App.

Please note: The following section 'Use of e-Code App' describes how the password can be set or changed retroactively or how the app can be used without a password.

One time password (OTP): Under this menu, you can generate your OTP, which you need for the online login.

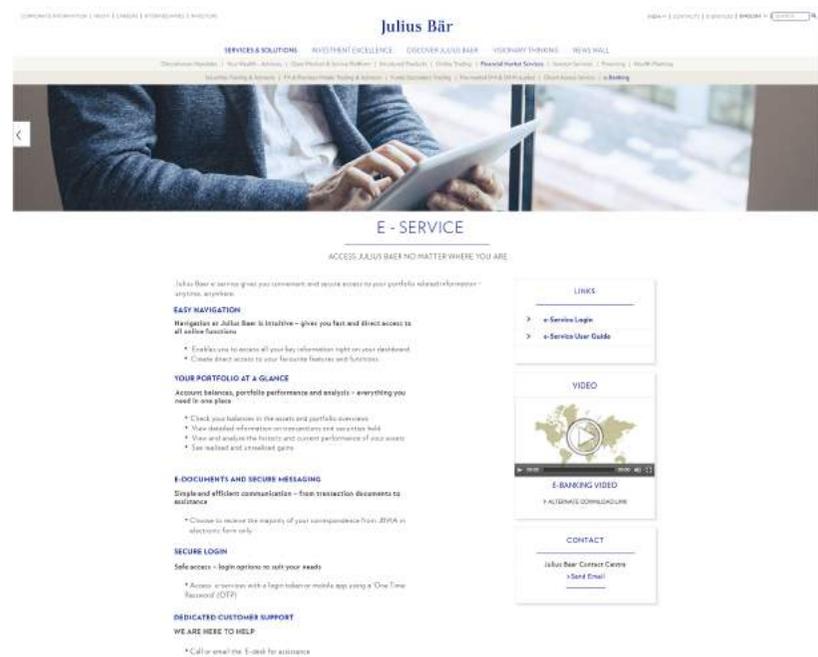
Website: This item will forward you to the Julius Baer e-Service India information page.



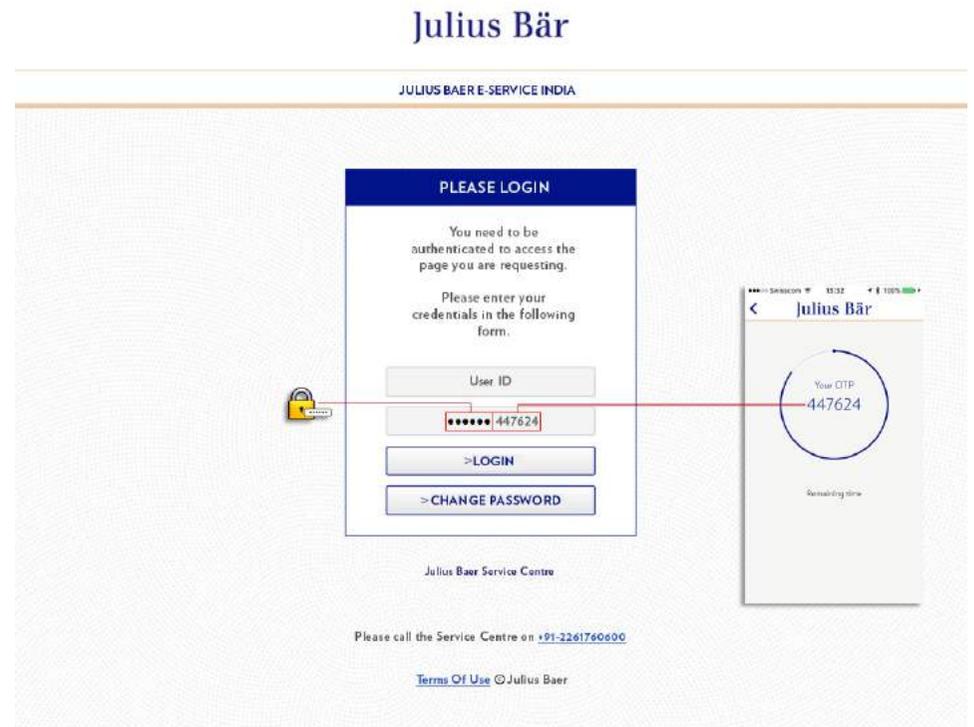
INITIAL CLIENT LOGIN

Find the login page under **www.juliusbaer.in** and select e-Services in the right-hand corner at the top of the screen. Enter the User ID (sent along with the welcome kit).

Now, generate an OTP with your e-Code App by pressing **One time password (OTP)** on the screen of your mobile device. Enter the first time password (sent along with the welcome kit) followed by the OTP.



The OTP will be displayed for 60 seconds. After the expiry of this period, you can generate a new OTP by swiping your finger top down over the screen of your mobile device. Please note: Once the e-Code App is activated on your portable device, no Internet connection is needed to generate an OTP. Enter the first time password and the OTP and click on **Change Password**.



In the next step, you will be requested to define a personal password. The password must consist of at least eight characters and fulfil the following criteria:

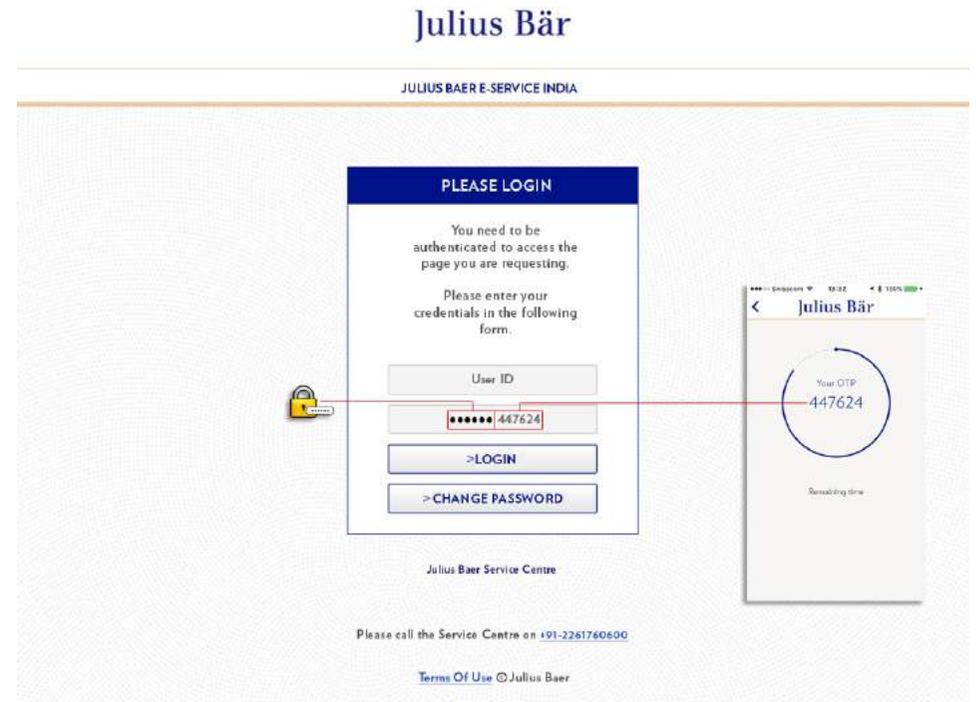
- 1 upper-case character
- 1 number
- 1 lower-case character
- 1 special character

After entering your user ID, old password, new password, confirm new password and the OTP, click on the **Continue** button.



REGULAR LOGIN

- Find the login page under **www.juliusbaer.in** and select e-Services in the right-hand corner at the top of the screen.
- Enter the user ID (sent along with the welcome kit) and your password (as it was last reset) followed by the OTP generated on your e-Code App by pressing **One time password (OTP)**. Click on **Login**.



CONTACT JULIUS BAER SERVICE CENTRE

When should you contact the Service Centre?

- If your access is blocked after several incorrect login attempts.
- If you have forgotten your password.
- If you have any further questions or you cannot log in to Julius Baer e-Service India.

Contact details and opening hours

Opening hours – Monday to Friday, 9.00 a.m. to 6.00 p.m. (IST)

Telephone number: +91 22 61760600

E-mail ID: edeskindia@juliusbaer.com

CHANGE PASSWORD

In order to change your password, click on the **Change Password** button below the login button and password field. You will be prompted to enter your user ID, old password, new password, confirm new password and the OTP. Once these details are entered click on the **Continue** button.

The screenshot shows the Julius Bär e-Service India interface. At the top, the logo 'Julius Bär' is displayed in a dark blue serif font. Below it, the text 'JULIUS BAER E-SERVICE INDIA' is centered in a smaller, dark blue, all-caps sans-serif font. The main content area features a white rectangular form with a dark blue header that reads 'PLEASE LOGIN'. Inside the form, the text 'Please change your password by filling the form below.' is centered. Below this, a note states: 'The new password must consist of 6 to 8 alphanumeric characters.' The form contains several input fields: 'User ID', 'Old Password', 'New Password', 'Confirm New Password', and 'OTP'. At the bottom of the form are two buttons: '>CONTINUE' and '>CANCEL'. Below the form, the text 'Julius Baer Service Centre' is centered, followed by 'Please call the Service Centre on +91-2261760600'. At the very bottom, there is a link for 'Terms Of Use' and a copyright notice '©Julius Baer'.

NAVIGATION

Navigating Julius Baer's e-Service India is intuitive so that you can locate the desired functions quickly and easily.

- The navigation gives you fast and direct access to all Julius Baer e-Service India functions through collapsible tabs.
- The following are the various elements of Julius Baer e-Service India:

A Menu Options

- 1 Dashboard
- 2 Portfolio
- 3 Analysis
- 4 Reports

B Messages

C Contact

D Sitemap

E FAQ

F Near real time index and currency quotes

The screenshot displays the Julius Baer e-Service India dashboard for user JOHN SHETHI. Key features include:

- Portfolio Value:** ₹ 46 Cr (₹ 46,48,09,224.49)
- Invested Corpus:** ₹ 33 Cr (₹ 33,81,09,835.09)
- Asset Allocation Pie Chart:**
 - Floated Income: 24.48 Cr (53.25%)
 - Equity: 15.44 Cr (33.31%)
 - Alternative Investments: 6.05 Cr (13.02%)
 - Cash & Cash Equivalents: 49.85 L (1.07%)
- Recent Transactions Table:**

Date	Transaction Type	Security Description Symbol	Amount / Quantity
25-10-2016	Buy	Reliance Equity Opportunities Fund - Growth Plan	4,18,000.00
25-10-2016	Buy	SBI Magnum MidCap Fund-Regular Plan-Growth	3,28,000.00 (2.7% S)
25-10-2016	Buy	SBI BlueChip Fund-Regular Plan-Growth	4,18,000.00 (3,490.000)
24-10-2016	Buy	Wells Fargo Life Frontline - Equity Fund - Growth-Regular Plan	4,12,989.00 (-1,134.498)
24-10-2016	Sell	SBI Ultra Short-Term Debt Fund-Regular Plan-Growth	2,07,999.39 (1,12,092.00)
- Top Holdings Table:**

Security/Description Symbol	Value	Weightage (%)
ICICI Prudential Fixed Maturity Plan-Series 79-110a Days Plan-O Cumulative - MISDF110	3,02,66,000.00	30.61%
ICICI Prudential Fixed Maturity Plan-Series 79-110a Days Plan-O Cumulative - MISDF110	3,02,66,000.00	30.61%
ICICI Prudential Fixed Maturity Plan-Series 79-110a Days Plan-O Cumulative - MISDF110	3,02,66,000.00	30.61%
ICICI Prudential Fixed Maturity Plan-Series 79-110a Days Plan-O Cumulative - MISDF110	3,02,66,000.00	30.61%
- Latest News:**
 - IL&FS Transportation Networks to announce Q2 results
 - ICICI Bank offers equity shares
 - IL&FS Transportation Networks JV emerges Lowest Bidder for two projects
 - Kraton Energy and Infrastructure appoints CFO
 - Tata Consultancy Services named Digital Innovator of the Year
- Research View Table:**

Symbol	Hold	Sell	Buy
HDFC Bank	Price: ₹ 1192 Target: ₹ 1230	Price: ₹ 128 Target: ₹ 103	Price: ₹ 4843 Target: ₹ 6050
BHEL			
Maruti Suzuki India Ltd.			
- XYZ LTD IPO:**
 - Issue opens: 28 November 2016
 - Offer Price: ₹ 246.00
 - Issue closes: 9 December 2016
- Market Data (F):**
 - SENSEX: 26,150.24 (-77.38 (-0.3%))
 - NIFTY: 8,074.10 (-24.12 (-0.3%))
 - COUP: 28,899.121 (+0.42%)
 - USD: 68.21 (-1.21 (-1.25%))
 - EUR: 72.37 (-0.47 (-0.64%))

DASHBOARD

The **Dashboard** provides you with an overview of your financial information. It gives you a brief summary:

- A** Portfolio value and invested corpus
- B** Recent transactions
- C** Top holdings in the portfolio
- D** Latest news on assets in the portfolio
- E** Latest corporate action on assets in the portfolio
- F** Research view
- G** Any important announcements that need to be communicated, e.g. launch of an IPO or new fund offering.

The screenshot shows the Julius Bär dashboard for user JOHN SMITH. The dashboard is titled "DASHBOARD" and "ALL REPORTS AS OF EOD - 09 NOV 2016".

Portfolio Value and Invested Corpus (A):

- Portfolio Value: ₹ 46 Cr (₹ 46,48,09,224.49)
- Invested Corpus: ₹ 33 Cr (₹ 33,81,09,835.09)

Asset Allocation (C):

- Fixed Income: 24.48 Cr (54.85%)
- Equity: 15.44 Cr (33.31%)
- Alternative Investments: 6.05 Cr (13.02%)
- Cash & Cash Equivalents: 49.95 L (1.07%)

Recent Transactions (B):

Date	Transaction Type	Security Description Symbol	Amount / Quantity
25-10-2016	Buy	Bellare Equity Opportunities Fund - Growth Plan	418,000.00 / 5482.21
25-10-2016	Buy	SBI Magnum Mid-Cap Fund - Regular Plan - Growth	2,08,080.00 / 2576.54
25-10-2016	Buy	SBI Bluechip Fund - Regular Plan - Growth	418,000.00 / 12,806.065
24-10-2016	Buy	Wills Jan Life Franchise - Equity Fund - Growth - Regular Plan	41,545.00 / 2,244.98
24-10-2016	Sell	SBI Ultra Short-Term Debt Fund - Regular Plan - Growth	2,07,949.99 / 102,092

Top Holdings (C):

Security/Description Symbol	Value	Weightage (%)
ISGF Blackrock Income Opportunities Fund - Regular Plan - Growth	1,37,92,159.52	22.95%
L & T Income Opportunities Fund - Growth	3,04,73,839.24	23.68%
ICICI Prudential Fixed Maturity Plan-Series 79-TTCL Days Plan 0 Cumulative - MSRP T19	3,03,66,000.00	10.81%
Franklin India Corporate Bond Opportunities Fund - Growth	2,70,64,990.00	18.87%
IDFC Banking Debt Fund - Regular Plan - Growth	1,56,75,261.39	17.42%

Latest News (D):

- IL&FS Transportation Networks to announce Q2 results**
IL&FS Transportation Networks announced that a meeting of the Board of Directors of the Company is... [Read More](#)
- ICICI Bank allots equity shares**
ICICI Bank has allotted 04,90,000 equity shares of face value of Rs.2/- each on 15 November 2016... [Read More](#)
- IL&FS Transportation Networks JV emerges Lowest Bidder for two projects**
IL&FS Transportation Networks announced that the joint venture of the Company and IL&FS Engineering... [Read More](#)
- Kraton Energy and Infrastructure appoints CFO**
Kraton Energy and Infrastructure announced that the Board of Directors of the Company at its meeting... [Read More](#)
- Tata Consultancy Services named Digital Innovator of the Year**
Tata Consultancy Services has been named as the 2016 Digital Innovator of the Year in the Ecosystem... [Read More](#)

Latest Corporate Action (E):

- ONGC Dividend**
Oil & Natural Gas Corp announced that Ministry of Petroleum & Natural Gas, Govt. of India... [Read More](#)
- ONGC Dividend**
Oil & Natural Gas Corp announced that ONGC Videsh Ventures, an indirect subsidiary of ONGC... [Read More](#)
- ONGC Dividend**
Oil & Natural Gas Corp announced that registered office has been shifted... [Read More](#)
- ONGC Dividend**
Oil & Natural Gas Corp announced that the board of directors of the company at its meeting held on 27th October... [Read More](#)

Research View (F):

Company	Current Price	Target Price	Recommendation
HDFC Bank	₹ 1192	₹ 1230	Hold
BHEL	₹ 128	₹ 103	Sell
Maruti Suzuki India Ltd.	₹ 4843	₹ 6050	Buy

XYZ LTD IPO (G):

- Issue opens: 28 November 2016
- Offer Price: ₹ 246.00
- Issue closes: 9 December 2016
- [CONTACT US](#)

Market Indices (H):

- SENSEX: 26150.24 (-77.36 (-0.3%))
- NIFTY: 8074.10 (584 (-0.07%))
- GOLD: 28,999 (121 (+0.42%))
- USD: 68.21 (1.21 (+1.25%))
- EUR: 72.57 (-0.47 (-0.64%))

PORTFOLIO

The **Portfolio** tab in the Menu gives complete details about your current portfolio with Julius Baer Wealth Advisors (India) Pvt. Ltd.

- ① **Holding statement:** Will provide details of your holdings as of previous trading day. The button on the right-hand corner will provide you with near real time prices of securities where available, which can be exported to excel/pdf.

Julius Bär
JOHN SMITH

HOLDINGS STATEMENT

FAMILY REAL TIME

₹ Cash & Cash Equivalents

Security / Description	Quantity	Acquisition Cost	Acquisition Value	Current Price	Current Value	Day Change	Value %	Research Rating	Price Date
Reliance Money Manager Fund-Growth Plan Growth Option	-17,231,4200	20,8021	-3,58,449.71	2,188,3406	-3,77,08,215.99		11.54 0.53%	NA	15-11-2016
Mutual Fund Redemption Redeemable	0	0.00	0.49	-0.49	-0.49		0 0%	NA	-
Margin Deposit F & O	0	0.00	51,11,036.70	51,11,036.71	51,11,036.71		0 0%	NA	-
Banker NSE-Derivatives	0	0.00	9,67,494.82	9,67,494.82	9,67,494.82		0 0%	NA	-
HDFC Bank - 50200010851482	0	0.00	34,646.34	34,646.34	34,646.34		0 0%	NA	-
HDFC Bank - 50200019542147	0	0.00	42,000.72	42,000.72	42,000.72		0 0%	NA	-
Goldman Sachs Liquid Exchange Traded Scheme	2,884,5301	1,000,0724	26,82,725.34	1,000,0000	26,82,531.00		0 0%	NA	09-10-2016
SBI Ultra Short Term Debt Fund-Regular Plan-Growth	4,424,2720	1,996,3258	88,32,290.34	2,048,3650	90,62,525.96		10.66 0.52%	NA	15-11-2016
Franklin India Ultra Short Bond Fund-Super Institutional Plan-Growth	5,661,9690	20,9037	2,01,970.90	21,3865	2,08,566.16		0.13 0.61%	NA	15-11-2016
Birla Sun Life Savings Fund-Growth-Regular Plan	18,232,3380	301,3971	55,01,201.4	310,9630	56,75,801.79		1.87 0.60%	NA	15-11-2016
ICICI Prudential Flexible Income Growth	44,890,7820	298,7829	1,34,12,596.53	303,2716	1,36,14,099.28		3.04 0.68%	NA	15-11-2016
Mutual Direct Meet Ultra Short Term Bond Fund-Regular Plan-Growth Option	3,80,544,8610	12,1966	46,41,597.38	12,4464	47,36,662.49		0.03 0.42%	NA	15-11-2016

₹ 44.34 L

(₹ 44,34,114.92)

Equity

₹ 15.25 Cr

(₹ 15,25,59,053.18)

Fixed Income

₹ 19.76 Cr

(₹ 19,76,75,372.63)

Alternative Investments

₹ 6.05 Cr

(₹ 6,05,23,515.64)

SENSEX	26150.24 -77.38 (-0.3%)	NIIFTY	8074.10 5.84 (+0.07%)	GOLD	28,899 121 (+0.42%)	USD	68.21 1.21 (+1.25%)	EURO	72.37 -0.47 (-0.64%)
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- ④ **Activities:** Will provide you with all activity details of the account/s. These can be filtered by product level, activity type, date range and bank transactions. The details can be exported to excel/pdf.


Julius Bär
JOHN SMITH 

ACTIVITIES

JOHN SMITH PRODUCTS ACTIVITYTYPE
FROM: 01-01-2016 TO: 31-03-2016
GO RESET BANK TRANSACTIONS

Date	Security / Description	Activity	Quantity	Price	Amount	Product
10-10-2016	Goldman Sachs Liquid Exchange Traded Scheme	Corporate Action	0.0180	1,000.0000	18.00	Mutual Fund
18-10-2016	HDFC Liquid Fund-Regular Plan-Growth	Sell	6.4560	3,107.5653	-20,000.28	Mutual Fund
04-10-2016	Piramal Enterprises Ltd	Buy	30.00	1,906.53	57,246.77	Direct Equity
18-10-2016	HDFC Liquid Fund-Regular Plan-Growth	Sell	117.2400	3,107.5653	-364,349.37	Mutual Fund
15-10-2016	HDFC Liquid Fund-Regular Plan-Growth	Buy	123.6820	3,104.7565	384,000.00	Mutual Fund
21-10-2016	TVS Srichakra Ltd.	Sell	265.00	37-8.03	-9,914.54.81	Direct Equity
10-10-2016	Goldman Sachs Liquid Exchange Traded Scheme	Buy	323.0000	1,000.1397	323,043.39	Mutual Fund
04-10-2016	CAN Fin Homes Ltd.	Buy	400.00	1,726.21	6,907.97	Direct Equity
04-10-2016	CAN Fin Homes Ltd.	Buy	450.00	1,729.69	7,85,638.08	Direct Equity
04-10-2016	United Spirits Ltd	Buy	750.00	2,541.97	1,908,375.83	Direct Equity
24-10-2016	Goldman Sachs Liquid Exchange Traded Scheme	Sell	1,000.0000	999.8503	-999,850.32	Mutual Fund
04-10-2016	Piramal Enterprises Ltd	Buy	1,470.00	1,905.95	28,044,94.98	Direct Equity
21-10-2016	TVS Srichakra Ltd.	Sell	1,850.00	37-8.61	-69,78,994.08	Direct Equity
04-10-2016	REPCO HOME FINANCE LTD	Buy	1,700.00	837.24	14,38,753.67	Direct Equity
18-10-2016	Goldman Sachs Liquid Exchange Traded Scheme	Buy	1,960.0000	1,000.1397	19,60,273.77	Mutual Fund
27-10-2016	United Breweries Ltd.	Buy	1,280.00	882.33	10,13,760.33	Direct Equity
17-10-2016	Goldman Sachs Liquid Exchange Traded Scheme	Buy	3,330.0000	1,000.1397	33,20,463.73	Mutual Fund
27-10-2016	Goldman Sachs Liquid Exchange Traded Scheme	Sell	4,000.0000	999.8603	-39,99,241.20	Mutual Fund
18-10-2016	ICICI Bank Ltd	Sell	4,000.00	260.58	-10,41,359.54	Direct Equity
27-10-2016	Indian Hotels. Co. Ltd.	Buy	3,000.00	114.43	3,43,271.68	Direct Equity
18-10-2016	Bank Of Baroda	Sell	6,000.00	152.18	-9,12,179.70	Direct Equity
24-10-2016	Tata Global Beverages Ltd	Buy	6,450.00	155.41	10,03,372.67	Direct Equity
21-10-2016	Goldman Sachs Liquid Exchange Traded Scheme	Buy	7,150.0000	1,000.1497	7,151,070.20	Mutual Fund
27-10-2016	Indian Hotels. Co. Ltd.	Buy	12,300.00	114.54	14,07,796.84	Direct Equity
17-10-2016	IDFC Bank Ltd	Sell	43,385.00	75.88	-33,04,004.73	Direct Equity

IMPORTANT INFORMATION 

SENSEX 20150.24
 -77.58 (-0.38%)

NIFTY 8074.10
 5.64 (-0.07%)

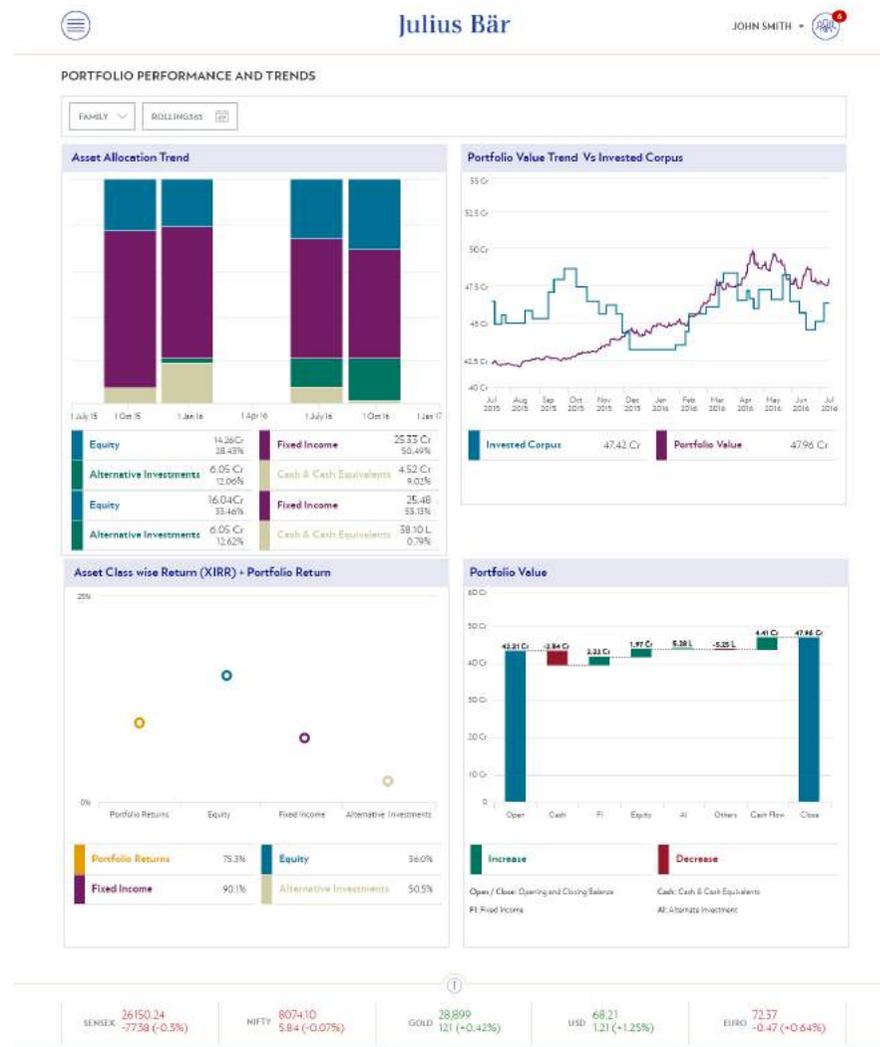
GOLD 28,899
 121 (+0.42%)

USD 68.21
 1.21 (+1.25%)

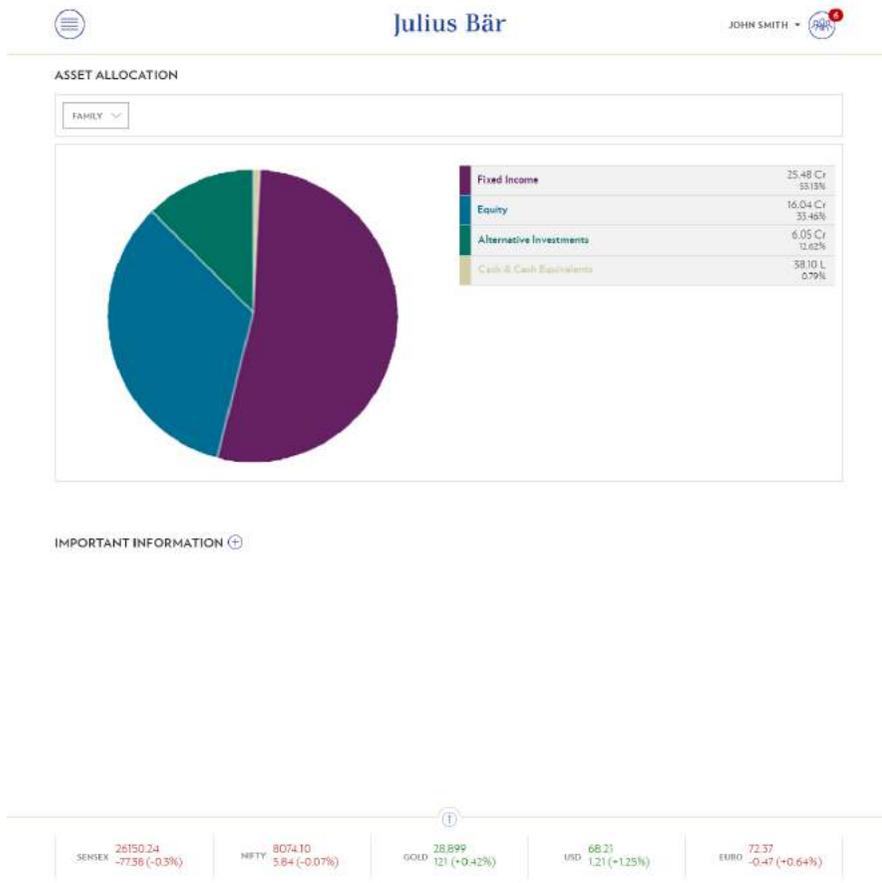
EURO 72.37
 -0.47 (-0.64%)

ANALYSIS

Portfolio performance: Will provide portfolio & asset class XIRR and various trend analyses in the portfolio.



Asset allocation: Will provide the break-up in terms of absolute amounts and % of portfolio deployed in various asset classes. You can further drill down into the specific asset class up to three levels, e.g. Equity → Direct equity & equity mutual funds → mutual fund classification



REPORT

Reports: Will contain pdf files of electronic contract notes, annexes to contract notes, and F&O margin statement.

Note: Clients who wish to avail of this facility will have to fill out the ECN registration form. These contracts & statements will be available for all trades done after the date of registration.

Julius Bär JOHN SMITH

STATEMENTS AND REPORTS (Not greater than 6 months)

JOHN SMITH 1234

EQUITY CONTRACT NOTE
 MONTHLY STATEMENT
 F&O CONTRACT NOTE

FROM: 23-06-2016 TO: 23-06-2016 GO

Date	Description	Contract Note	Annexure
19-08-2016	Equities	Contract_1234.pdf	Annexure_1234.pdf
19-08-2016	Futures & Options	Contract_1234.pdf	Annexure_1234.pdf

1

SENSEX 26150.24 -77.58 (-0.3%)	NIFTY 9074.10 5.84 (-0.07%)	GOLD 28,899 121 (+0.42%)	USD 68.21 1.21 (+1.25%)	EURO 72.37 -0.47 (+0.64%)
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FAMILY AND ACCOUNT LEVEL ACCESS

The Menu options below can be viewed at client level (i.e. individual user ID level) and also at family level (i.e. all accounts mapped under one family code in JBWA system).

Portfolio

- Holding statement
- Unrealised gain/loss
- Realised gain/loss
- Activity report

Analysis

- Portfolio performance
- Asset allocation

Reports

- Contract notes
- Annexes to contract notes
- Margin statement

You can select the particular account or family view from the drop-down menu as shown in the image.

In order to avail of family mapping, a consent letter has to be signed by all the account holders/ authorised signatories of the accounts which are being mapped under one family.

The screenshot displays the 'HOLDINGS STATEMENT' for a client named JOHN SMITH. The interface includes a navigation menu, the Julius Bär logo, and the user's name 'JOHN SMITH'. The main content area shows the following details:

- Client Information:** JOHN SMITH - 1234, JANE SMITH - 5678, FAMILY - 7890.
- Portfolio Summary:** ₹ 44.34 L (₹ 44,34,114.92).
- Holdings Table:** A table listing various securities with columns for Security/Description, Quantity, Acquisition Cost, Acquisition Value, Current Price, Current Value, Day Change Value, Research Rating, and Price Date.
- Asset Allocation:**
 - Cash & Cash Equivalents:** ₹ 44.34 Cr (₹ 44,34,114.92)
 - Equity:** ₹ 15.25 Cr (₹ 15,25,59,053.18)
 - Fixed Income:** ₹ 19.76 Cr (₹ 19,76,75,372.63)
 - Alternative Investments:** ₹ 6.05 Cr (₹ 6,05,23,515.64)
- Market Indices:**
 - SENSEX: 26150.24 (-77.36 (-0.3%))
 - NIFTY: 8074.10 (5.84 (-0.07%))
 - GOLD: 28.899 (121 (+0.42%))
 - USD: 68.21 (1.21 (+1.25%))
 - EURO: 72.37 (-0.47 (-0.64%))

NOTIFICATIONS

Notifications: You can receive account-specific messages sent by your relationship manager under Notification, e.g. portfolio advice, portfolio reallocation plan.

General messages: Common messages sent to all clients can be accessed under General messages. Any changes in regulatory policy & procedures, KYC changes, etc. can be viewed here.

The screenshot displays the Julius Bär client portal interface. At the top, the user's name 'JOHN SMITH' is visible. The main content area is titled 'HOLDINGS STATEMENT' and is filtered for 'FAMILY'. It is divided into three sections: 'Cash & Cash Equivalents', 'Equity', and 'Fixed Income'. A table lists various securities with columns for Security / Description, Quantity, Acquisition Cost, Acquisition Value, Current Price, Current Value, and Day Ch. Below the table is an 'Alternative Investments' section. On the right side, a 'NOTIFICATIONS' sidebar is open, showing 'My Notification' and 'General' categories, each with multiple entries for 'Natalya Parker' and a 'MORE' button at the bottom.

Security / Description	Quantity	Acquisition Cost	Acquisition Value	Current Price	Current Value	Day Ch
NHAI LTD 7.35% Sr 2A 15yr Cat 1, II & III Dec 2019	5.714	1,000.00	5,714.00	1125.00	6,428.25	
IRFC LTD Sr-103 7.28 LOA 21DC30 FVRS1000	6.04	1,000.00	6,040.00	1,051.00	6,348.04	
10.50% STFC Ltd SR-25 yrs Non Individual 09AUG17	10	983.10	9,831.00	1,084.00	10,840.00	
Franklin India Short Term Income Plan - Retail Plan - Growth	3,291,2550	3,040,8522	1,00,08,216.88	3,277,8704	1,07,98,636.47	
Birla Sun Life Dynamic Bond Fund-Retail-Growth-Regular Plan	6,124473810	24,4919	1,50,00,000.01	29,3908	1,80,00,318.49	
ICICI Prudential Corporate Bond Fund-Growth	8,86,829,6240	22,5015	2,00,00,000.01	34,7902	2,20,34,264.39	
DSP Blackrock Income Opportunities Fund-Regular Plan -Growth	12,95,919,2020	25,1466	2,99,99,999.99	26,2852	3,40,63,495.41	
Franklin India Corporate Bond Opportunities Fund-Growth	16,83,303,3140	11,8814	2,00,00,000.00	16,1909	2,72,34,195.63	
L&T Income Opportunities Fund-Growth	16,89,760,0540	17,7540	3,00,00,000.00	18,1718	3,07,02,981.75	
IDFC Banking Debt Fund-Regular Plan-Growth	18,92,793,5220	10,5391	1,99,48340.21	13,6270	2,57,93,097.32	
ICICI Prudential Fixed Maturity Plan-Series 79-30,00,000,0000 1104 Days Plan O Cumulative 16SEP19	10,0000	3,00,00,000.00	10,1220	3,03,66,000.00		

SECURITY

PROTECTING YOUR COMPUTER

- Use up-to-date, leading, tested antivirus software and effective, latest-generation Internet security software (firewall) that covers all the main operating systems.
- Configure the security software you use to update virus lists automatically and regularly in order to minimise risks.
- Make sure that the latest operating system updates are installed.
- Check if there are any security messages from the maintenance centre of your operating system or from your hardware supplier that require your attention.
- Close other open browser applications before you use Julius Baer e-Service India.
- Do not open any other browsers or web pages during your Julius Baer e-Service India session.
- Do not leave your computer unattended when the Julius Baer e-Service India session is active. End your Julius Baer e-Service India session if anything occurs which looks suspicious and contact the Service Centre immediately.
- Check your computer for system damage on a regular basis. In particular, an active system check should be carried out after large amounts of data have been downloaded from what might be non-secure sources. Check the entire system so that the whole of the hard drive is examined.
- Always have file attachments in e-mails scanned by an antivirus software.

VIRUS PROTECTION

- Do not install software from untrustworthy source.
- Always check the origin of files from the Internet very carefully.
- If you have more than one computer, use one for sensitive activities like Julius Baer e-Service India and a different one for games and entertainment.

FIREWALL

- Make sure your firewall protection is activated before you connect your computer to the Internet.
- Your firewall should be activated when you download software updates and other programs and files from the Internet.
- The firewall software must be active and regularly updated.

PROTECTION AGAINST FRAUDULENT E-MAILS

- Never send confidential information about your banking relationship by e-mail.
- Julius Baer will never request personal details, information on your banking relationship, or a password for Julius Baer e-Service India by e-mail.
- Delete e-mails from unknown senders immediately without opening them if you have any doubts about the sender and/or content of the e-mail.
- Be particularly careful about opening attachments.
- Do not click on links in e-mails from unknown senders.
- Never use a link in an e-mail to open a Julius Baer web page.

For further and up-to-date information on Julius Baer e-Service India security, please visit the following website:

www.juliusbaer.in

NOTES

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