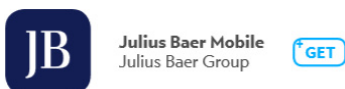


## JULIUS BAER MOBILE APP

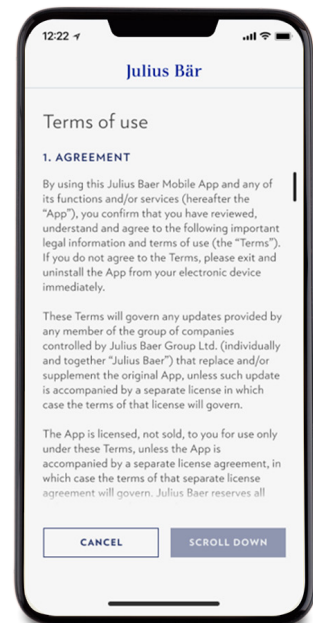
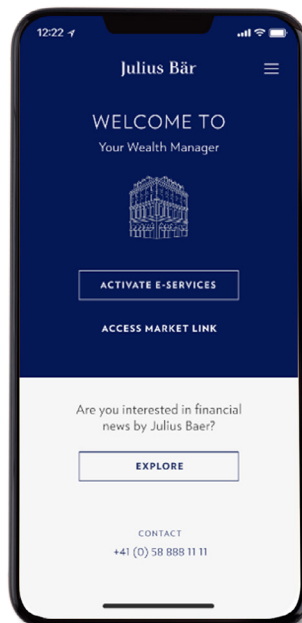
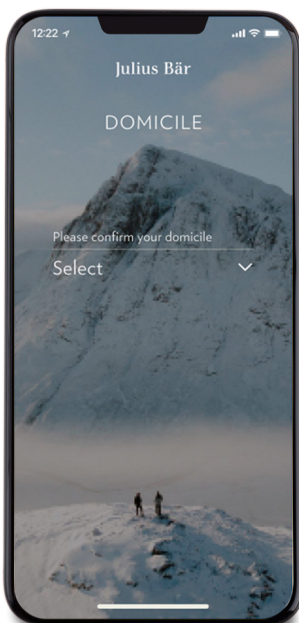
### Activation guide for e-Banking users

- 1 Search and download the Julius Baer Mobile App on your mobile device (tablet or smartphone). The app is needed to log in to e-Banking or Mobile Banking.



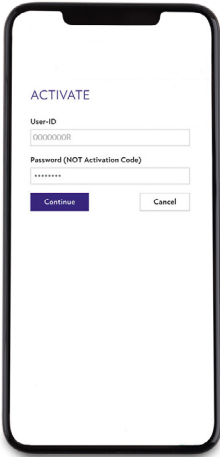
Please visit our e-Banking website if you are unable to access Google Play.

- 2 Open the Julius Baer Mobile App on your mobile device and select your domicile.
- 3 Select Activate E-Services.
- 4 Read and accept Terms of use.

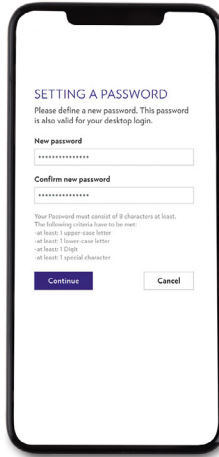


Please consult the e-Banking user guide on our website if you are already using the Julius Baer Mobile App in other booking centres or for another service.

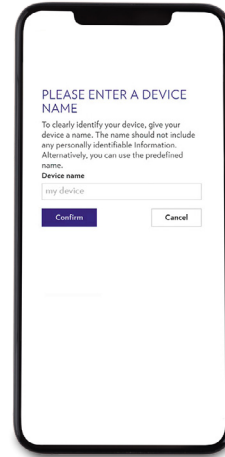
5 Enter your User ID and Password.



6 Create new password if requested.



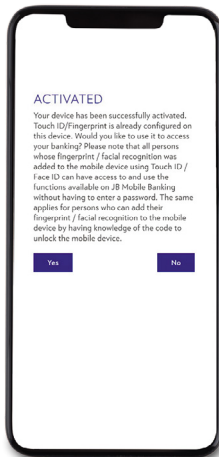
7 Define your device name.



8 Enter the activation code



9 Activate TouchID/Fingerprint (Android and iOS) or Face ID (iOS).



10 Activation is complete. You can now log in to e-Banking or Mobile Banking.



Some restrictions might apply due to place of residency or services ordered.

**REMARKS:**

The Julius Baer Mobile App can be used on tablets, smartphones with iOS and Android. The following mobile devices and operating systems are supported: iPhone 5s and higher with iOS 12 and higher, iPad Air and higher with iOS 12 and higher. Android smartphones/ tablets with OS 7 and higher. Touch ID, Face ID and Fingerprint can only be used if they are supported by the system and are activated in the phone settings.

**E-CHANNELS SERVICE CENTRE:**

+852 2869 3038 (HK) | +65 6739 3838 (SG) | Monday to Friday, 9 am to 6 pm (SGT/HKT)  
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