

## BÄR®ONLINE INFORMATIONEN AND USE

### WHAT IS BÄR®ONLINE?

As a customer of Bank Julius Bär Deutschland AG you gain access to your personal account and securities account data and information on your financial situation at any time and from any location with Bär®Online via the Internet.

### HOW DOES BÄR®ONLINE WORK?

Bär®Online is not a software that has to be installed on your computer, but web-based information access. All you need is a computer with Internet access and a current browser.

### WHAT INFORMATION DOES BÄR®ONLINE OFFER YOU?

In addition to detailed overviews of your account and securities holdings, you can also retrieve the performance of your assets electronically. This includes information on transactions, maturities, currencies and ratings as well as a variety of filter and sorting criteria.

You have the option of retrieving your account and securities account overview electronically or creating individual evaluations which you can print out or save on your computer as a PDF file if required. Thereby, you can freely select the desired period or effective date.

### CAN PAYMENT OR SECURITIES ORDERS BE TRANSMITTED VIA BÄR®ONLINE?

Neither payment nor securities orders can be transmitted via Bär®Online. Please get in touch with your personal contact as usual.

### HOW DO YOU GET TO BÄR®ONLINE?

You have global access to Bär®Online via our website <https://www.juliusbaer.com/de/en/>.

Please open the navigation on the top right.



You will find "E-SERVICES" on the upper left side.



Under "Germany", "E-Banking", you will find the link to "Login" and a page with further information.

Alternatively, this link will take you directly to the registration: <https://ebanking.juliusbaer.eu>.

Here you get immediate access to your account and securities account information after registration.

## HOW DOES THE REGISTRATION WORK?

For the secure use of BÄR®ONLINE you have now received a personal VASCO-DIGIPASS®-Token from us.

You will then need the following three security elements for each login:

**User ID** First enter your "User ID". This consists of a small "c" or "c-" followed by six or seven digits (e.g. "c123456" or "c-1234567").

**PIN** Then enter your personal PIN in the "PIN and Token number" field, directly followed by the token number (without spaces or special characters in-between).

**Token number** You can get the six-digit token number by pressing the grey button on your VASCO-DIGIPASS®-Token. For security reasons each generated token number is only valid for 30 seconds. Within this time the input must be completed by clicking on "LOGIN".



When you register for the first time, you will be asked to change the PIN. You will be able to enter a new PIN at any time later using the "CHANGE PASSWORD" button. This is a freely selectable combination of numbers whose length must correspond to the previous PIN. Letters or special characters are not possible. To confirm the new PIN, please use a new number generated by the VASCO DIGIPASS®-Token.

### PLEASE NOTE:

- If your browser asks if the password should be saved, please click on "NO". You need a new Token number for each registration.
- Your access data must be kept confidential. Do not make your token accessible to third parties.
- Your account will be blocked automatically after several failed attempts to login. Please contact Support.

## WHAT IS THE SAFETY CONCEPT BEHIND BÄR®ONLINE?

As a banking application, Bär®Online is especially protected against unauthorised access. The access security corresponds to the current standards This includes the use of modern technology, as guaranteed by the VASCO-DIGIPASS® process. When registering with this procedure, the password is only valid at the time of login.

## YOUR BÄR®ONLINE SUPPORT

For information on the use of Bär®Online please contact us.

You can also access the complete user manual and further detailed information directly via the following link:  
[www.juliusbaer.com/en/e-services/baeronline-germany/](http://www.juliusbaer.com/en/e-services/baeronline-germany/)

Detailed information can be found after successful registration under the menu item "HELP".

If you have any questions regarding your access, you can reach us by phone from Monday to Friday, from 8 a.m. to 8 p.m., at the following service numbers:

00 800 0800 4540 (free of charge) or  
 00 41 (0) 58 888 4540 (subject to charges).

## EDITOR

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The bank has a full banking licence for Germany and is supervised by the Federal Financial Supervisory Authority (BaFin).